

behaviour will not be tolerated and customers will either be asked to return inside the premises immediately or asked to leave.

4. After 4am the front entrance will not be used except for an emergency. After 4am the rear entrance will become the entrance/exit.
5. All doors and windows will be kept closed from 22.00 except for access and egress.
6. From 23.00 hourly noise assessments shall be made of any noise emanating from the premises. The location of those noise assessments shall include outside the premises of 70-72 Penny Street. Wherever said assessments indicate that noise is likely to cause nuisance to any residents in the vicinity, steps will be taken to reduce the level of noise. Written records of these noise assessments will be made available to an authorised officer on request.
7. Customers will not be permitted to take open drinks outside.

DISPERSAL POLICY

At the close of business it is important to ensure that customers disperse as quietly and quickly as possible from the premises. The following measures will be adopted to attempt to prevent any incidents of antisocial behaviour and excessive noise.

The premises will have established links with a local taxi firm and an understanding that horns are not used to signal the arrival of taxis. The use of this taxi service will be promoted to patrons wherever possible.

During the final half hour of trading staff will be reallocated to collect glasses. This will encourage customer departure and reduces the potential for people to carry glassware out of the premises.

During the final half hour of regulated entertainment, the DJ will play slower music and reduce the volume. In addition, lighting levels should be altered to encourage the gradual dispersal of customers during the last part of trading and the drinking up period.

DJ announcements should be used to remind customers to be considerate on leaving the premises. Notices will be displayed prominently at public exits requesting customers to leave quietly and with respect to neighbours and their properties.

Signage should make clear that customers will not be allowed to leave the premises with bottles or glasses.

The door staff should encourage customers to drink-up and progress to the exit throughout the latter part of drinking-up time and draw customer's attention to the notices and ask them to be considerate. They should ensure the removal of all bottles and glasses from departing customers and actively encourage customers not to congregate outside the venue.

Environmental Health Services would often wish to see a range of conditions included in licences for purposes of preventing public nuisance. However it is clear that the Licensing Act 2003 does not take a precautionary approach.

Please be advised that in the event of public nuisance arising Environmental Health Services will request a review of any licence that is granted.